



QUEENSLAND FIRE DEPARTMENT
SCHEDULE OF CHARGES
CURRENT FROM: 01 JULY 2026 TO 30 JUNE 2027



ALARM MONITORING CHARGES	\$	GST	TOTAL
ALARM MANAGEMENT CHARGE Charged for each connection as of 1 July each year. Paid in advance and inclusive of 1 st unwanted alarm response every 60 days.	\$2,954.82	295.48	\$3,250.30
MULTIPLE ALARM CHARGE Charged for each additional connection at the same gazetted address. Paid in advance.	\$2,312.36	231.24	\$2,543.60
SUB-PREMISES CHARGE Charged for each sub-premises at the one premises. Paid in advance.	\$770.64	77.06	\$847.70
MONTHLY ALARM MONITORING PRO-RATA CHARGES *applicable to new connections and disconnections only	\$	GST	TOTAL
MONTHLY ALARM MANAGEMENT CHARGE * Alarm connected mid-year will be charged at pro-rata rate from date of connection.	\$245.95	24.60	\$270.55
MONTHLY MULTIPLE ALARM CHARGE * Multiple alarm connected mid-year will be charged at pro-rata rate from date of connection.	\$192.44	19.24	\$211.68
MONTHLY SUB-PREMISES CHARGE * Sub-premises connected mid-year will be charged at pro-rata rate from date of connection.	\$63.98	6.40	\$70.38
CONNECTION, DISCONNECTION AND TRANSFER CHARGES * These charges are non-refundable	\$	GST	TOTAL
FIRE ALARM CONNECTION CHARGE * To be paid with an application for the connection of fire alarm system.	\$429.58	42.96	\$472.54
FIRE ALARM DISCONNECTION CHARGE * To be paid with an application for the disconnection of a fire alarm system.	\$429.58	42.96	\$472.54
FIRE ALARM TRANSFER CHARGE * Paid when an alarm monitoring service is transferred from an existing premises owner/tenant to a new premises owner.	\$429.58	42.96	\$472.54
FIRE ALARM RECONFIGURATION CHARGE * To be paid with an application to reconfigure or alter alarm monitoring solution.	\$429.58	42.96	\$472.54
UNWANTED ALARM RESPONSE CHARGES *Unwanted Alarms are classed as an emergency response and are GST exempt.	\$	GST	TOTAL
1ST unwanted alarm response within any continuous 60 day period*	No Additional Charge	-	No Additional Charge
2nd and subsequent unwanted alarm response(s) within any continuous 60 day period (or 1 ST and subsequent unwanted alarm response to a fire alarm system monitored by a provider other than the QFD)	\$1,556.79 per alarm	-	\$1,556.79 per alarm

PLEASE NOTE:

- Fees may be increased on an annual basis at the beginning of each financial year, or as deemed necessary.
- The premises owner will be liable for outstanding invoices for monitoring, unwanted alarm activations and service call out charges.
- Monthly pro-rata charges are available only for new connecting or disconnecting customers. Monthly payment plans for the full annual charge can be negotiated separately. Please contact Alarms for advice on this process.
- All outstanding invoices are required to be paid before disconnection of an alarm.
- QFD interpretation of non-warranty includes: vandalism, malicious damage, lightning strikes, flooding and third party interference.

For further information, please contact:
Financial Operations, Alarms and System Support
for Queensland Fire Department
Phone: 1800 571 151
Email: Alarms.finance@fire.qld.gov.au