

QUEENSLAND FIRE DEPARTMENT

Queensland's Disability Plan 2022–27 — Together, a better Queensland

Progress Report – 1 July 2024 to 30 June 2025

Introduction

The Queensland Fire Department (QFD) is a Queensland Government department under the *Public Sector Act 2022*. QFD (formerly known as Queensland Fire and Emergency Services) was established as a department on 1 July 2024 by *Public Service Departmental Arrangements Notice (No. 5) 2024*.

The *Fire Services Act 1990* (FS Act) (section 8) (effective 1 July 2024) establishes two fire services—Queensland Fire and Rescue and Rural Fire Service Queensland—as separate fire services, undertaking dedicated functions to deliver on the legislative purposes of the FS Act. To achieve this, the FS Act requires processes to be established that provide ongoing operational and strategic collaboration and coordination between the fire services, and that continue to recognise the valuable role of employees and volunteers.

QFD comprises the Office of the Commissioner, Queensland Fire and Rescue, Rural Fire Service Queensland, State Operations, Strategy and Corporate Services, and the Office of the Chief Fire Officer.

QFD delivers fire prevention, response and emergency services to Queensland communities. QFD is the primary response department for structural fire, bush and grass fires and chemical/hazardous materials incidents and has emergency support functions including urban search and rescue, and technical rescue. The department also has a strong focus on prevention and preparedness to avert emergency incidents as well as response and recovery. These activities include community education, fire safety, hazard identification and risk assessment, and working with communities to plan for and mitigate disasters.

The QFD Disability Service Plan is in the final stages of development. The QFD 2024–25 progress report is forward-looking based on the draft plan. While progress is underway on many of the identified actions, the status has been reported as 'Future start' as the final QFD Disability Service Plan has not been approved at the time of reporting. The identified actions below may change as the Disability Service Plan progresses through the approval process. The QFD 2025–28 Disability Service Plan will be published on the department’s website when finalised: www.fire.qld.gov.au/about-us/corporate-knowledge-centre/reports-plans-and-reviews

Queensland's Disability Plan 2022–27 Impact Area	Action description	Timeframe of Action	Outcome Area 1. Employment and Financial Security	Outcome Area 2. Inclusive homes and communities	Outcome Area 3. Safety, rights and justice	Outcome Area 4. Personal and community support	Outcome Area 5. Education and learning	Outcome Area 6. Health and wellbeing	Outcome Area 7. Community Attitudes	Status
Our Service Users	QFD is committed to ensuring the needs of people with disabilities are priorities in the development and publication of community information and resources, as well as fostering an inclusive and supportive environment for all members of the workforce.	To be determined	No	Yes	No	Yes	Yes	No	No	Future start
Our Service Users	QFD will continue to deliver community resources and programs that are inclusive and accessible.	To be determined	No	Yes	No	Yes	Yes	No	No	Future start
Our Service Users	QFD will strengthen communication supports for people with disability when in contact with QFD.	To be determined	No	Yes	No	Yes	Yes	No	No	Future start
Our People	QFD will promote disability awareness and encourage participation of people with disability in creating a safe, capable and inclusive workplace where everyone is valued and enabled to fully participate.	To be determined	Yes	No	No	Yes	Yes	No	No	Future start
Our People	QFD will enhance inclusivity and accessibility across recruitment, onboarding, and workplace practices to attract, recruit, onboard, support and retain employees and volunteers with disabilities.	To be determined	Yes	No	No	Yes	No	No	No	Future start
Our People	QFD will ensure the rights of people with disability are respected and promoted.	To be determined	No	No	Yes	No	No	No	No	Future start
Our Places	QFD will remove barriers to accessibility when developing and publishing web content.	To be determined	No	Yes	No	Yes	No	No	No	Future start
Our Places	QFD will ensure buildings and facilities to which staff, volunteers and service users with disability require access, provide suitable and dignified accessibility.	To be determined	No	Yes	No	Yes	No	No	Yes	Future start
Our Community	QFD community resources will empower people with disability by providing them with information they need to prevent, prepare for, respond to, and recover from fire and a range of disaster and emergency incidents.	To be determined	No	Yes	No	Yes	Yes	No	Yes	Future start
Our Community	QFD will review and improve its Disability Service Plan and related reporting activities.	To be determined	No	Yes	No	No	Yes	No	Yes	Future start

