National Emergency Medal - Floods February 2022 Fact Sheet

Floods February 2022 Clasp

The National Emergency Medal (NEM) is an operational service medal which recognises significant or sustained service to others in specified nationally significant emergencies.

Service performed during the flooding events that occurred in Queensland and New South Wales will be recognised through the NEM Clasp -'Floods February 2022'.

Eligibility criteria

Members of the QFD workforce, paid and volunteer who rendered a minimum duration of service during specific dates in response to the Floods February 2022 are eligible for this award.

- Service must be in the protection of lives and property; or in the service of interests, that are not their own.
- Service must be in direct response to the emergency, including support that enables or facilitates the emergency response.
- Service must be a minimum of 5 days including travel days.
- Service must be in the declared locations.
- Service must be during the qualifying period beginning on 23 February 2022 and ending 4 March 2022.

How to nominate

- An excel schedule provided by Australian Honours is the nomination form. This is available on the Gateway and QFD website as well as from your SLT office.
- Complete the excel spreadsheet:
 - One person, per line. No gaps between people. Correct spelling of names.

- Dates in chronological order. Starting from period 1 and continuing through to 2,3,4, 5 if needed.

- Write a detailed description using one or two sentences of the service undertaken. Do not use acronyms or abbreviations.
- Once completed, send to your relevant Senior Leadership Team (SLT) or via your chain of command.
- SLT members are required to provide endorsement. If you are eligible HRR will receive your nomination to process.
- HRR vet nominations prior to approval by the Commissioner and submission to Australian Honours. Vetting includes conducting integrity checks.

What is not eligible service?

Service provided during the recovery phase is not considered as eligible. Persons who were on duty but did not have any direct response to the nationally significant emergency, e.g. being on standby and alert, do not constitute service in direct response and are not eligible.

If you have further questions, please contact your relevant SLT office.







Locations/Dates

Service must be in between: 23/02/2022 – 4/3/2022 in these local government areas:

QLD – Brisbane, Fraser Coast, Gold Coast, Gympie, Ipswich, Lockyer Valley, Logan, Moreton Bay, Noosa, Redland, Scenic Rim,

Somerset, Sunshine Coast and Toowoomba

NSW – Ballina, Byron, Clarence Valley, Kyogle, Lismore, Richmond Valley and Tweed.

Frequently Asked Questions:

1. Is the criteria timeframe flexible?

No. The National Emergency Medal Committee, Canberra, determine the timeframes due to their risk assessment of the heightened activity period. The Committee has advised QFD that there is no flexibility.

2. Can the State Fire Coordination Centre (SFCC) be included?

Yes. The SFCC provides state support that enables or facilitates the direct emergency response. Please include that you undertook duties in the SFCC in the 'Role and description of duties' column in the schedule.

3. Can the ROC/ICCs be included?

Yes. The ROC/ICCs provide local support that enables or facilitates the direct emergency response.

4. Can Peer Support Officers and FireCom be included?

Yes. PSO's and FireCom provide support that enables or facilitates the direct emergency response; however, you will need to provide evidence that the activities you undertook for the period were in relation to the specific event.

5. Can firefighters on shift at the time be included?

Yes, providing you meet the criteria and provide proof that the majority of call outs for the time period were in response to the specific event.

6. Can we change the columns in the schedule?

No. Australian Honours, Canberra advised these schedules must be used and have locked some cells. Please contact the Honours, Reward and Recognition team if you are having difficulty via email: <u>QFD.HonoursRewardRecognition@fire.qld.gov.au</u>

7. Do the days have to be consecutive?

No, but your service must total 5 days. Travel and preparation days may be included if they fall between the eligibility dates. Days counted are calendar days, not shifts. If two shifts fall on the one calendar day, only one day can be included. If shift hours are over two calendar days, two days can be counted.

8. What if you worked 2 days in the timeframe and 3 days outside the timeframe?

Unfortunately, you are not eligible. Service dates must fit within the criteria timeframe as determined by the National Emergency Medal Committee.

9. Why is the sustained service timeframe 5 days for NEM Floods February?

Each event is assessed by the National Emergency Medal Committee separately and specific eligibility criteria is set at the time of declaration.

10. Why these particular timeframe/s?

The National Emergency Council determines the service timeframe for each event dependent on their assessment of heightened risk.

11. How do I submit my nomination?

Your nomination is to be sent to your relevant Senior Leadership Team (SLT) for endorsement.



