

Acknowledgement of Country

Queensland Fire and Emergency Services acknowledges the Traditional Custodians of country throughout Queensland and their connections to land, sea and community. We pay our respect to the Elders—past, present and emerging—for they hold the memories, traditions, the culture and hopes of Aboriginal peoples and Torres Strait Islander peoples across the state.

This annual report provides information about Queensland Fire and Emergency Services' financial and non-financial performance for 2020–21. It has been prepared in accordance with the *Financial Accountability Act 2009*, *Financial and Performance Management Standard 2019* and *Annual report requirements for Queensland Government agencies (2020–21 reporting period)*.

The annual report includes significant highlights against the priority areas and strategic initiatives, and service area detailed in the *Queensland Fire and Emergency Services Strategic Plan 2020–2024* and the 2020–21 Queensland State Budget - Service Delivery Statements.

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This annual report is available on the Queensland Fire and Emergency Services website at www.qfes.qld.gov.au or a paper copy can be provided on request by calling (07) 3635 3859.

Open data

Information about consultancies, overseas travel and the *Queensland Language Services Policy* is available on the Queensland Government Open Data website (www.data.qld.gov.au).

Feedback

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