

# Applying for a Volunteer Blue Card Online

There is no application fee for volunteers.



Visit <https://my.bluecard.qld.gov.au> and click 'Register for an online account' (if you have not applied online before). This process will take approximately 5 minutes, and is only done once. You will need to use a Department of Transport and Main Roads issued ID or Customer Reference Number as proof of identity. Your ID picture should be less than 6 years and 11 months to enable processing.



Once registration is completed you will be issued with an account number which will need to be added to your volunteer application. Any questions can be directed to RFSQ Applications on 3635 3619.



QFD will use your account number and date of birth to link you in the system. This is a quick process. You will then receive a verbal, SMS or email confirmation that QFD has created a link. You are now able to complete the blue card application.



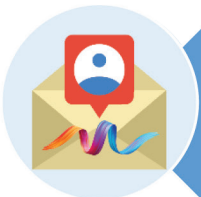
From the Applicant Portal home screen, click 'Apply for a blue card or exemption card', and follow the prompts.



Most of the application is prefilled for you and any remaining information should be quick to complete. The category of child-related work is 'volunteer'. The employment category is 'Health, counselling and support services'.






Blue Card Services (Department of Justice and Attorney General) receives and processes the application and will notify you and the QFD Blue Card Team of the outcome (successful or unsuccessful).



Need help with applying online? Contact the QFD Blue Card Team as per the details below. If you have successfully completed your online application and are experiencing delays with the processing of your blue card, contact DJAG Blue Card Services on 1800 113 611.

## Blue Card Team Contacts:

 (07) 3635 1681 (Monday to Friday, 8am to 4pm)  
 [QFD.Bluecard@fire.qld.gov.au](mailto:QFD.Bluecard@fire.qld.gov.au)  
 Reply Paid 87663, Brisbane QLD 4001

